Arrived™ Patient Intake Solutions

Simplify, Unify and Modernize Patient Intake

RevSpring™

Dynamic set of tools to address the intake process—mixed and matched to fit your workflow

Check-in systems, clinical intake forms, and pre-service messaging processes are often disparate. Manual non-customized processes are a burden for patients and staff bogged down with time-consuming and redundant tasks. This leads to wasted time, data gaps, and an inconsistent experience for patients.

RevSpring's Arrived™ Patient Intake workflow solves the traditional pain points at pre-service by engaging your patients through **intelligent messaging** that brings them in the door with accurate registration data. Automated engagement increases upfront collections while streamlining check-in flow with the help of OCR (optical character recognition) technology. **Only RevSpring offers connected solutions that carry the patient through all interactions with a consistent and personalized experience.**

Combining Arrived Patient Intake with our True Access™ patient access tools provides the dual benefits of a workflow solution for the registration staff and an engagement solution for the patients. Most vendors serve only one side well. **RevSpring combines the power and intelligence of both for a connected pre-service experience that works for both patients and staff.**

We don't stop there. Our strong experience in back-end payment solutions is leveraged and integrated into pre-service to **create the most seamless, intelligent payment journey for the patient**.

Benefits

- **Open integration** mindset, EMR Integration specialists

- **Modern, easy-to-use interface** that is consistent across all touchpoints

- **Automates and standardizes** patient intake steps

- **Increases, simplifies, and unifies** patient self-serve opportunities

- Reduces process bottlenecks and staff overload, **increasing office efficiency**

- Creates **accurate, complete, and consistent** registration data

Features

- **Any-device compatible:** mobile phone, tablet or computer

- **Increased accuracy:** forms completion is streamlined, eliminating common errors that create time-consuming and expensive problems, such as insurance claims denials

- **User-friendly, time-saving** with pre-populated information, connected back-end technology, one-step login and more

- **Intelligent intake process** using data to custom-fit intake process for each patient

- **Connected, consistent patient experience**—from check-in to pre-service payments

Patient Intake Platform

A modern, one-stop-shop interface provides consistency for the patient across all touchpoints through automation, including OCR (optical character recognition) technology, and standardization of patient intake steps, including:

- Clinical intake forms
- Registration data
- E-signatures
- Consent capture
- Co-pay collection
- Insurance card capture
- Drivers license capture
- Document uploading
- Talksoft® Appointment Reminders and patient messaging
- Patient check-in process
- Eligibility and patient data validation
- Patient satisfaction surveys

Patient Intake forms can **also be embedded into other products and applications**, such as the RevSpring True Access™ portal, PersonaPay™ self-service portal, or as a stand-alone. Flexible and modular, Arrived Patient Intake encompasses a solution set that can be **mixed and matched to fit existing workflows** and architecture to work with and complement EHR functionality.

RevSpring

revspringinc.com/healthcare | 866-310-8001 | learnmore@revspringinc.com | © REVSPRING, INC.